



Thank You for Your Interest.

Name: _____ Room # _____ Date of Stay: _____

Email: _____ Phone #: _____

	Excellent				Poor	N/A
Was your reservation accurate and handled professionally?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Upon Check-in was the guest services representative friendly and professional?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Upon Check-in was your guest room clean and properly supplied (towels, soap, etc)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was your guest room serviced properly and professionally during your stay?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Upon check-out, was the guest services representative friendly and professional?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How was your overall lodging stay?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did you have any problems with your visit? ☐ Yes ☐ No

What was the nature of the problem? (Please select all that apply)

- | | |
|--|--|
| <input type="radio"/> Building Exterior Walkways | <input type="radio"/> Water/Plumbing |
| <input type="radio"/> Mold/Mildew | <input type="radio"/> Heating/Air Conditioning |
| <input type="radio"/> Electrical | <input type="radio"/> Fire Protection |
| <input type="radio"/> In-room furnishings | <input type="radio"/> Mobile phone signal strength |

Did you report the above issue to staff during your stay? ☐ Yes ☐ No

	Excellent				Poor	N/A
Please rate the resolution of the issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please explain any issues and resolution.						

Were there any members of our staff that went out of their way to make your stay pleasant? If so, please tell us their names.

General Comments: